

Franklin General Hospital Cultural Beliefs and Employee Standards of Performance and Behavior

This is to be signed as an agreement and a commitment to our Cultural Beliefs and the Standards of Performance and Behavior established for all Franklin General Hospital employees.

By incorporating these Cultural Beliefs and Standards as a measure of overall work performance, Franklin General Hospital makes it clear that employees are expected to adhere to and practice these standards as follows:

Be One

I benefit from and strengthen MercyOne.
I display a positive attitude in my interactions with colleagues and patients and in service to others.

Personalize Care

Your experience. My responsibility.
I recognize each person as an individual and demonstrate dignity in our service.
I bring cooperation and a sense of hope and healing to others.

Own It!

I own my actions to deliver our Key Results.
I take pride in acting as an owner, and accept accountability for that ownership.
I follow dress code policy and assist in maintaining the appearance of our facilities.

Improve Daily

I make improvements every day for those we serve, including each other.

Innovate

I imagine and embrace bold new ideas to revolutionize health.

I have read and understand the Cultural Beliefs and Standards of Performance and Behavior and I agree to comply with and practice the standards outlined above.

Signature

Date